



CLEAN HEAT RHODE ISLAND PROGRAM

TERMS AND CONDITIONS

Effective Date: 9/1/2023

Equipment Requirements

System Requirements:

All rebated heat pumps and systems must meet the respective incentive requirements listed on CleanHeatRI.com.

Sizing:

Load calculation requires proper design temperatures for the area.

Heat Pumps to be used for Primary Heating:

Heat pump systems should be designed to ensure customers are utilizing the heat pumps as their primary heat source whether partially or fully displacing the pre-existing fossil fuel system. Customers are required to sign an attestation that the heat pump will be used for primary heating in the zone(s) it will heat and cool in order to receive a rebate.

Proof of Purchase:

A copy of the customer's invoice itemizing the purchased equipment must accompany the rebate form. The invoice must indicate the equipment type, size, make, model, AHRI number, name of purchaser, installation date and address, date of purchase, and total installed cost.

Information Sources to Verify Equipment Efficiency:

For programs requiring an equipment listing on the Northeast Energy Efficiency Partnerships (NEEP) Cold Climate Air Source Heat Pump list, refer to ashp.neep.org. For all other programs, a matching AHRI certificate must be provided that meets specific SEER/SEER2, HSPF/HSPF2, COP, or UEF requirements, refer to ahridirectory.org.

General Requirements

Time Limit:

Qualifying units for equipment rebate must be purchased and installed between September 1, 2023, and August 30, 2026. All rebate requests must be postmarked or submitted within 90 days of the equipment installation date. The program is subject to change without prior notice, including rebate levels.

Compliance and Verification:

The application must be filled out completely, truthfully, and accurately. The customer must date and submit the completed application along with all required documentation for specific rebates. By submitting the application, the participant agrees to abide by these Terms and Conditions.

Funding and Incentives:

Funding for the program is subject to availability and may be modified or discontinued at any time. The incentive amount will be determined by OER and the Program Administrator and is subject to change based on program goals and budgetary considerations.

Payments:

From the time the application is processed and approved, please allow 3-5 days for payment. Payment processing will take longer if information or documentation are missing from the application.

Approval and System Verification:

The Office of Energy Resources (OER), the Program Administrator and their agents reserve the right to verify the installation and to have reasonable access to the residence to inspect the electric heating and cooling system prior to issuing rebates.

Tax Liability:

OER nor the Program Administrator will not be responsible for any tax liability that may be imposed on the customer or contractor as a result of the payment of rebates.

Limitation of Liability:

OER, the Program Administrator, and their respective agents' liability are limited to paying the rebate specified. OER and the rebate administrator are not liable for: (1) the quality, safety, and/or installation of the equipment, including its fitness for any purpose; (2) the estimated energy savings of the equipment; (3) the workmanship of the installation contractor; and (4) any consequential or incidental damages or for any damages in tort connected with or resulting from participation in these offers.

Contractor Certification:

The contractor certifies that the installation and services performed have been in accordance with all applicable municipal, state, and federal codes, standards, licensing, and regulations, as well as program requirements. The contractor also certifies that they are on the Heat Pump Installer Network (HPIN) and have maintained the required training and testing requirements of that status.

Payments Assignable to a Third Party:

(a) The Customer may request that the rebate be paid directly to a third party by so indicating on the rebate application. Notification of third-party payment will be sent to the Customer upon submission of the rebate application for the purpose of Customer confirmation. (b) If no payment choice is made, the Company will send the rebate payment directly to the Customer at the address indicated in the rebate application.

Warranties:

OER does not guarantee the performance of installed equipment expressly or implicitly. OER makes no warranties or representations of any kind, whether statutory, expressed, or implied, including, without limitations, warranties or merchantability or fitness for a particular purpose regarding the electric heating and cooling equipment or services provided by a manufacturer or vendor. Contact your contractor for details regarding equipment performance and warranties. OER does not warrant the performance of installed or serviced equipment, expressly or implicitly. OER's liability is limited to paying the rebate specified.

Endorsement:

OER does not endorse any particular contractor, manufacturer, dealer, materials, product, system design or technology in promoting these offers.

Terms and Conditions language for Attestation Forms

Customer Acceptance of Terms:

I certify that all statements and information, including any attachments, made in this verification form are correct, complete, true, and accurate to the best of my knowledge, and that I have read and agree to the Clean Heat RI Terms and Conditions. I understand that any false, fraudulent, or incorrect information in this form or any of the attachments is grounds for nonpayment or return of any rebates, suspension or termination from future Clean Heat RI programs and may be subject to referral to applicable government agencies for further appropriate action.

Installer Acceptance of Terms:

I certify that all statements and information, including any attachments, made in this verification form are correct, complete, true, and accurate to the best of my knowledge, and that I have read and agree to the Clean Heat RI Terms and Conditions. I certify that installation and services performed have been in accordance with all applicable municipal, state and federal codes, standards and regulations, as well as program requirements pertaining to the installed system. I understand that any false, fraudulent, or incorrect information in this form or any of the attachments is grounds for nonpayment or return of any rebates, suspension or termination from future Clean Heat RI programs and may be subject to referral to applicable government agencies for further appropriate action.