



# Clean Heat Rhode Island Low-to-Moderate Income Heat Pump Incentive Program

## TERMS AND CONDITIONS

*October 2, 2025*

## Terms and Conditions

By applying to or participating in the Clean Heat Rhode Island Low-to-Moderate Income Heat Pump Incentive Program ("Program"), you agree to the following Terms and Conditions:

### 1. Program Overview

The Program provides financial incentives to eligible Rhode Island residents to support the installation of high-efficiency heat pump systems, reducing greenhouse gas emissions and improving system affordability.

### 2. Eligibility

Participation in the Program requires meeting specific eligibility criteria, including but not limited to income qualifications, home weatherization requirements, and equipment specifications.

- Current and complete eligibility requirements are available at: <https://cleanheatri.com/resources/incentives/>
- It is the applicant's responsibility to review and ensure they meet the current eligibility requirements prior to submitting an application.

### 3. Heat Pumps as Primary Heating Source

Heat pump systems installed under this Program must be used as the primary heating source in the areas they heat and cool, either partially or fully displacing the pre-existing fossil fuel system. Participants are required to sign an attestation confirming that the installed heat pump will be used as the primary heat source throughout the heating season in the zones served.

### 4. Application and Pre-Approval

Applicants must complete and submit a Program application to be eligible for incentives. Pre-approval is not required but is strongly recommended to confirm eligibility and available incentive amounts before proceeding with installation. Submitting an application does not guarantee approval or incentive payment.

## 5. Time Limits

Qualifying heat pump systems must be installed on or after July 21, 2025.

Applications are subject to expiration, refer to the Program application portal for relevant deadlines. The Program is subject to change without prior notice, including incentive amounts.

## 6. Installation Requirements

- Equipment must be installed by a contractor participating in the Clean Heat Rhode Island Heat Pump Installer Network unless otherwise approved by Program staff.
- Installed equipment must meet the Program's performance and certification standards as outlined at <https://cleanheatri.com/resources/incentives>.
- Projects must comply with all applicable codes and permit requirements.
- For dual-fuel projects, the heat pump and furnace combination must be AHRI certified and listed on the Rhode Island NEEP heat pump list.
- If a new furnace is installed as part of the project, the model number must be shown on the invoice. Furnace costs must be shown separately and will not be included in incentive calculations.
- The heat pump must be configured and set as the primary heating source for the spaces it serves.

## 7. Verification and Inspection

The Program may conduct post-installation inspections to confirm compliance with Program requirements before processing incentive payments. Applicants agree to provide reasonable access for verification purposes. More information is available at <https://cleanheatri.com/resources/quality-assurance/>.

## 8. Documentation

Applicants must submit all required documentation, including proof of income eligibility, utility account information, and contractor-provided documentation upon request, to receive incentive payment.

A copy of the customer's invoice itemizing the purchased equipment must accompany the incentive application.

Invoices must include all equipment installed as part of the project. Any fossil fuel equipment installed but not disclosed will be considered misrepresentation.

The invoice must include:

- Name of purchaser
- Installation address and date
- Equipment details (see below)

- Purchase date
- Total installed cost

Please break out:

- Heat pump equipment – include both AHRI certification numbers and model numbers for all indoor and outdoor units (and furnace if dual fuel).
- Furnace (if dual fuel) – list cost separately. Furnace costs are not eligible.
- Electrical work –
  - Standard wiring/disconnects may be included in Heat Pump cost.
  - Panel/service upgrades must be listed separately. These costs are not eligible.
- Other non-heat pump work (e.g., weatherization, plumbing, unrelated services) – list separately. These costs are not eligible.
- Taxes – project taxes are not considered when calculating incentives. Incentives are based on eligible equipment and installation costs only.

#### 9. Compliance and Verification

The application must be filled out completely, truthfully, and accurately. By submitting the application, the participant agrees to abide by these Terms and Conditions. The Program may conduct pre- and/or post-installation inspections and verification. Participants agree to provide reasonable access for verification purposes before incentive payment is issued.

#### 10. Funding and Incentives

Funding for the Program is subject to availability and may be modified or discontinued at any time. Incentive amounts are determined by the Rhode Island Office of Energy Resources (OER) and Program Administrator based on Program guidelines, goals, and budgetary considerations.

#### 11. Payments

From the time the application is processed and approved, please allow 7 days for payment. Payment processing will take longer if information or documentation are missing from the application.

#### 12. Tax Liability

OER nor the Program Administrator will not be responsible for any tax liability that may be imposed on the customer or contractor as a result of the payment of rebates.

### 13. Limitation of Liability

OER, the Program Administrator, and their agents are not responsible for:

- The quality, safety, or installation of the heat pump equipment, including its fitness for any purpose;
- The estimated energy savings of the equipment;
- The workmanship of the installing contractor;
- Any consequential or incidental damages related to participation in this Program.
- Liability is limited to payment of the applicable incentive specified by the Program.

### 14. Governing Law

These Terms and Conditions are governed by the laws of the State of Rhode Island.

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### Signature and Acknowledgment

By submitting a Clean Heat Rhode Island application, the applicant acknowledges that they have read, understand, and agree to these Terms and Conditions.

## Application Attestations and Agreements

### *Primary Heat Source:*

#### Homeowner attestation:

Heat pump systems should be designed to ensure customers are utilizing the heat pumps as their primary heat source whether partially or fully displacing the pre-existing fossil fuel system.

The homeowner or tenant attests that the installed heat pump will be used as the primary heat source throughout the heating season in the areas where it heats and cools. If the heat pump is only designed to partially displace the heating load, the homeowner or tenant will only use backup heat as necessary.

#### If applicant is Installer:

I certify that I have provided the above information to the homeowner or tenant.

### *Fossil Fuel Replacement*

I certify that the installed heat pump system will replace or displace an existing heating system that uses fossil fuel (oil, propane or gas).

### *Electrical Usage:*

A heat pump is an electrical system, so running one will add to your electrical use. In many cases, that additional electrical use is offset by savings elsewhere, such as a propane or oil heating fuel bill.

I understand that my electric utility costs may increase or decrease depending on seasonality after installing the new equipment.

### *Customer Acceptance of Terms:*

I certify that the information I've provided is complete and accurate to the best of my knowledge, and I have read and agree to the Clean Heat RI Terms and Conditions. I understand that false or misleading information may result in denial or recovery of funds and disqualification from future programs.

### *Installer Acceptance of Terms:*

I certify that the information I've provided is complete and accurate to the best of my knowledge, and I have read and agree to the Clean Heat RI Terms and Conditions. I confirm the installation complies with all applicable codes, standards, and program requirements. I understand that false or misleading information may result in denial or recovery of funds and disqualification from future programs.

I certify that all equipment installed as part of this project, including any fossil fuel equipment, has been fully disclosed in this application and associated documentation. I understand that failure to disclose additional heating equipment may result in denial of incentives and/or suspension from participation in the program.